



UNITED STATES MARINE CORPS
2D LOW ALTITUDE AIR DEFENSE BATTALION
MARINE AIR CONTROL GROUP 28
POSTAL SERVICE BOX 8074
CHERRY POINT, NORTH CAROLINA 28533-0074

IN REPLY REFER TO
T-1754
CO
1 Aug 16

POLICY LETTER 6-16

From: Commanding Officer, 2d Low Altitude Air Defense Battalion
To: Distribution List

Subj: FAMILY READINESS CRISIS COMMUNICATIONS

Ref: (a) MCO 1754.9A


1. The Unit, Personal and Family Readiness Program, reference (a), directs the establishment of policy for how information is disseminated to the Marines and their designated contacts in the event of a crisis. Examples of a crisis or perceived crisis may include a member of the unit being killed, a base closure due to impending hurricane or other weather phenomena, or a mishap in the country/vicinity of a deployed unit.

2. The Family Readiness Officer (FRO) has no role in the casualty notification process, therefore, any unsolicited communication from the FRO that is deemed necessary by the commander shall be passed through the Casualty Assistance Calls Officer.

3. I will advise the FRO on how to communicate to our Marines and families. Options available include these or any combination thereof.

- a. Marine on Line (MOL) Family Readiness Module
- b. Email from the FRO
- c. Toll Free Marine Air Control Group-28 Family Readiness Hotline (866) 242-0064 Option #4, then Option #5
- d. Individual phone call
- e. in person

4. My intent is to provide timely and accurate communication to our Marines, spouses, and family members.


C. F. CRIM

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A Battery
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